



April 2025

Dear valued customer

Business update

Following the announcement that Jane Cooke has retired after nearly 30 years with the company, I just wanted to let you all know it will be business as usual for the rest of the team.

Shane who has been working with Jane for the last 4 years and has over 25 years experience in the industry will be managing the shop assisted by Dave in the yard with Mark on deliveries.

We have a new sales advisor, Chris who has a wealth of experience in the industry and loves a chat, so I'm sure he'll provide the great customer service you have been used to. We also have an experienced panel maker returning to the workshop so that will be running as normal producing our high quality panels and made to measure items.

Keep an eye out for our special offers, sales and some exciting new products we have planned. An update to our Saturday opening times, we will be closing at 12:30pm Saturdays instead of 1pm from 5th April to give our staff a little extra time to themselves at the weekend.

We have a great team here who love to provide brilliant customer service so if there is anything we can help you with please don't hesitate to ask, below is the contact information for each department. Thank you for your continued support, we look forward to seeing you soon.

Yours faithfully

Andrew Hughes-Jones
Managing Director
Ringwood Fencing Ltd

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